



# ANYTIME MONEYBACK GUARANTEE

**We are confident of 100% Customer Satisfaction with our services and support.**

Kick start your business by launching your website or application on web hosting services. Be Risk-Free with our services covered by Anytime MoneyBack Guarantee.

We are sure you won't be canceling our services. In case you decide our services do not suite your needs, we provide a Hassle-Free Refund. Even though we would be Unhappy with our break-up, but we promise there won't be any hard feelings. Just cancel your first service within first 30 days and get full refund or cancel anytime for a prorated refund of unused service after 30-days. It's just that simple!

We really love to have you with us and we'll be saddened to see you go. And we are sure you'll be back with us to enjoy of 24/7 Awarding Support, High-Reliable Servers and easy to use source.

## **Simple Manner to Understand Anytime MoneyBack Guarantee:**

- A cancellation request made within the first 30 days of the service subscription. A FULL Refund will be issued to Shared Hosting, VPS Hosting Only.
- No Refund policy applies to Cloud VPS, Dedicated Servers, Domain Registration, SSL Certificates and Addons like Service Management, Extra IP address, Control Panel Licenses, Additional RAM, vCPU Cores, Extra Disk Space, Operating System Licenses, Cloudflare Pro/Business Packages, Premium Web Server Licenses, Addon Setup Fees, Migration Fees.
- In case you request for cancellation of service after first 30-days of the service. Prorated Refund is provided based on the number of days left in the subscription. Lets consider you have monthly subscribed to Shared Web Hosting service and decide to cancel the subscription on 45th day i.e, mid of second month renewal of the service. You will be refunded for remaining 15 days of the second month subscription.
- Free Domain Registration Promotions, the regular registration price of the domain is deducted from the refund amount on cancellation. You will retain ownership of the domain. In case the refund amount does not qualify regular registration price of the domain. Hostfinch will raise the invoice for remaining funds to be paid and once the invoice is paid, you can claim the ownership on domain.
- Kindly do let us know if there is anything we can do to retain you as our client before you follow these steps to cancel your service Knowledge Base.